

# Configuring outgoing email

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Emails are sent by the application for ticket monitoring and exception reports.

The properties below are set in `/properties/config.properties`.

See also: [Customizing outgoing emails](#)

## SMTP server (required)

The FQDN or IP address of the outgoing server:

```
#smtp.host=smtp.domain.edu
```

## SMTP port

The port the SMTP server is running on:

```
#smtp.port=25
```

## SMTP authentication

The credentials used to connect to the SMTP server:

```
#smtp.user=  
#smtp.password=
```

## Encoding

The encoding used when sending emails:

```
#smtp.charset=utf-8
```

## The sender

The properties below are used to build the **From** header:

```
#smtp.fromEmail=esup-helpdesk@domain.edu  
#smtp.fromName=ESUP-Portail Helpdesk
```

## Interception

The name of the bean used to intercept all the emails:

```
#smtp.interceptBean=smtpIntercept
```



When setting up the application, it is recommended to intercept the emails not to send unwanted emails to users. When running in production, set this property to **null** (don't comment, this may cause problem).

```
smtp.interceptBean=null
```

The address to which all the emails will be redirected (used only when **smtp.interceptBean** is set to **smtpIntercept**) :

```
#smtp.interceptEmail=maintainer@domain.edu  
#smtp.interceptName=Maintainer
```

The (comma-separated) addresses that are never intercepted:

```
#smtp.notInterceptedAddresses=
```

## Test values

The properties below are used when running the ant task **test-smtp**:

```
#smtp.testEmail=maintainer@domain.edu  
#smtp.testName=Maintainer
```