

# Configuring the initial properties of departments

- [Availability](#)
- [Filling of the spent time](#)

See also: [Customizing the initial properties of departments](#)

The properties below are set in **/properties/config.properties** and are used to set the properties of new departments just after their creation. These properties can be changed later through the web interface by the authorized managers.

## Availability

Setting this property to **true** make the departments visible as soon as they are created:

```
#departmentConfigurator.enabled=false
```



It is recommended to let this property to false and make the departments available only when their configuration is completed.

## Filling of the spent time

Setting this property to **true** forces the managers of new departments to fill the time spent on ticket when closing the tickets:

```
#departmentConfigurator.spentTimeNeeded=false
```

This property can be changed at any time later through the web interface.