

# Configuring the default FAQ visibility

Possible visibility for FAQ are:

- **ALL** : visible by everybody, including non authenticated users
- **AUTHENTICATED** : visible by all the authenticated users
- **DEPARTMENT** : visible by a user if the department is visible by the user (see [Customizing the visibility of the departments by the users](#))
- **MANAGER** : visible by the managers of the department only (or the administrators of the application for the root FAQs)

The default FAQ visibility of a department after its creation is defined by this property (set in **/properties/config.properties**):

```
#defaultFaqScope=ALL
```



The default FAQ visibility is set for each department and can be changed at any time through the web interface, as well as the visibility of any FAQ entity.