

# Configuring the storage of attached files

- [Storage folder \(required\)](#)
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The configuration properties of the storage of attached files are set in **/properties/config.properties**.

## Storage folder (required)

The folder in which the attached files are stored:

```
#uploadedFiles.path=/usr/local/helpdesk/files
```



### Authorizations to set for the folder of the attached files

The system user that runs the application must have read/write access to this folder



### Clustered environments

In clustered environments, this folder must be shared between all the application servers.

## Migrating from version 2

When migrating from version 2 to version 3, the ant task upgrade recovers all the uploaded files from the folder defined by this property:

```
#uploadedFiles.v2Path=/usr/local/helpdesk/v2Files
```

See also: [Migrating from 2.x to 3.x \(in French\)](#)