

04 Upgrading

The upgrading procedure is always the same:

1. download the sources of the new release
2. uncompress the sources at the same place you did for the previous (already installed) release (for instance, uncompress **esup-helpdesk[-quick-start]-x.y.z-t.zip** to the folder **/usr/local/helpdesk/src**, which creates the folder **/usr/local/helpdesk/src/esup-helpdesk[-quick-start]-x.y.z**)
3. stop the previous release by running **ant stop** (from the folder of the previous release)
4. recover the configuration and the customizations of the previous release by running **ant recover-config** (from the folder of the new release, see [Recovering previous configuration and customizations when upgrading](#))
5. edit the configuration files if claimed by the [ChangeLog](#)
6. deploy the new release by running **ant deploy**
7. upgrade the structure of the database by running **ant upgrade** (needed for the minor upgrades only, not for patch upgrades)
8. restart the application by running **ant start**



Recovering the previous configuration and customizations

When upgrading to a newer release, the new release must be installed at the same place that the previous release, for instance `/usr/local/helpdesk/src`, or the ant task `recover-config` will not work.

See also:

- [Recovering previous configuration and customizations when upgrading](#)
- [Migrating from 2.x to 3.x \(in French\)](#)