Customizing ticket priorities

See also: Configuring the default ticket priority

The possible ticket priorities are defined in the attribute **priorities** of the bean **domainService** in the configuration file **/properties/domain/domain.xml**.

Deployers can add, remove or edit the existing priorities. In this case, allow the automatic recovering of the configuration file **/properties/domain/domain.xml** when upgrading (see Recovering previous configuration and customizations when upgrading).

> ✅ In order to change the priority labels, edit the bundle keys **DOMAIN.PRIORITY.*** (see Customizing strings).